



EUROPEAN FEDERATION OF TOURIST GUIDE ASSOCIATIONS

VOICE

The voice is crucial to our work as tourist guides. How do we care for it and how can we improve its performance and effectiveness when delivering our commentaries? This interactive workshop will explore these important points with practical exercises. The CEN standard EN15565:2008 modules covered by this workshop include voice projection, diction, microphone use and breathing techniques. More specifically, we will look at how we keep our voice in healthy and optimal condition, how the voice is produced and what it involves, and how to breathe better. We will explore and practice ways of incorporating a variety to speech and narrative through enhancing volume, pace, emphasis, tone, modulation, expression, pitch and articulation.



Who should attend? ... Learning outcomes

All qualified tourist guides are eligible to attend. This seminar is an important learning experience for tourist guides. This experience will provide you with professional knowledge for you to use your voice for your own tours, guiding groups and individuals. This is an opportunity to look at practical techniques, which will be useful in your profession, by expanding your potential to contribute towards quality and standards in guiding.

Seminar Objectives

- To present an overview of how the voice is produced and how it works
- To provide you with expertise that will enable you to be in a position to protect and to use your basic guiding instrument, your voice
- To be able to use vocal elements for increasing the power and projection of your voice in different situations
- To find out how to develop skills and strategies for more successful vocal communication

Training Methodology

- Presentation of good practice
- Working in practical training
- Checking up on current knowledge and improving it
- Sharing opinions and experience
- Consulting on the best solutions for a certain case

Details

Seminar Duration:	Thursday 22 nd November 2018 15.30 to 19.30
Seminar Venue:	Hotel Ibis Styles, Heraklion, Crete
Number of Participants:	Min 8 – Max 20 participants
Trainer:	• Anastasia Gaitanou, Greece, accredited FEG trainer & WFTGA Lead Trainer
Registration Deadline:	31st August 2018
Seminar Cost:	95 EUR per person
Bank Account Details:	FEG-EUROPEAN TOURIST GUIDE FED

Montepio Geral, NIB 0036 0183 99100 0397 9522
IBAN PT50 0036 0183 99100 0397 9522
MPIOPTPL

Bookings / Payment bank receipts to be sent to Paulo Cosme on:

paulocosme@feg-touristguides.org

With copy to FEG Secretariat on:

secretariat@feg-touristguides.org

Confirmation upon receipt of payment

List of the participants will be confirmed based on the order of registration date

FEG reserves the right to cancel Seminars if there is insufficient enrolment

A FEG attendance certificate will be issued to participants

**PLACES ARE LIMITED!!!
EARLY BOOKINGS RECOMMENDED!!!**